MAC AERO

info@macaeroltd.co.uk
+44 (0)79 7940 9450

Aviation repair enquiry form

Complete this page and include it inside your parcel.
Contact us before posting so we can confirm whether we can assess your item.

01 Item details

☐ Headset ☐ Helmet ☐ Lead / adaptor ☐ Other: _____

Make / model

Part number

Serial number

Accessories included (case, leads, etc.)

02 Assessment requested

☐ Fault assessment / repair enquiry ☐ Other: _____

Fault symptoms / work requested (include when and how the fault occurs)

Ear pads, headband cushion or microphone cover:

☐ Please quote for replacement ☐ No replacement requested

03 Customer & return details

Contact name

Company / flying club (optional)

Email address

Telephone number

Billing address (include postcode & country)

Return delivery address (if different)

If left blank, use the billing address.

Customer signature

Date

Repair availability depends on the item and fault; this form does not authorise work.
Pack securely. Include this page inside the box and attach page 2 to the parcel.

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Parcel address label

Cut around the dashed border and attach securely to your parcel.

DELIVER TO

Mac Aero

FAO: Headset Repairs

Suite I6, Hangar 4

Cecil Pashley Way

Shoreham Airport (Brighton City Airport)

Shoreham-by-Sea

West Sussex

BN43 5FF

United Kingdom

Tel: +44 (0)79 7940 9450 | info@macaeroltd.co.uk

Sender / return address

Name and full postal address (including postcode)

Before posting: contact Mac Aero to confirm assessment is available for your item.

Remember to put the completed repair enquiry form (page 1) inside the parcel.